

# EVault Cloud Disaster Recovery Service for NetApp

Datasheet



## Key Benefits

- Guaranteed availability of your critical systems within 60 minutes or 24 hours of an outage—depending on the SLA option that you choose—no matter what
- Secure, unlimited cloud access via VPN connectivity
- Lower total cost of ownership
- Zero downtime for planned outages (proactive failover)
- Fully managed process—planning, testing, documentation, management, and systems uptime handled by EVault experts
- Seamless extension and protection of your NetApp investment in the cloud

**Access your mission-critical systems within 60 minutes of an outage—guaranteed.**

If even a single hour of unplanned or planned downtime is too costly for your organization—but you don't want to build a duplicate site to enable continuity of your IT operations or rip and replace your current backup solution—you need EVault® Cloud Disaster Recovery Service for NetApp, from Seagate®, with the 1-hour service-level agreement (SLA). Our complete cloud-based continuity service, managed by EVault experts, enables you to keep your existing backup technology; avoid large, upfront capital investments; and stop worrying about downtime. You get a cost-effective guarantee\* that we will keep your business running.

## Get Your Business Back Up and Running Fast—No Matter What

EVault Cloud Disaster Recovery Service for NetApp replicates your critical systems, from your data center to the ironclad EVault cloud, in real time using SnapMirror® technology. Recovery machines are spun up (within your chosen SLA) in the cloud at the time of disaster. All you need is an Internet connection to gain secure access, through a remote SSL VPN, to your data and applications in our cloud. And you can continue to access your critical systems and data until your physical site is operational again.

In addition to ensuring your critical systems will be available within minutes of any unplanned disruption, the service's real-time replication gives you proactive failover capabilities for continuous uptime during planned outages. You just switch your systems to the EVault cloud and quickly establish secure, remote access at no additional cost—whenever you choose. Your key systems stay available during planned maintenance, upgrades, and outages.

### Your Data Is Safe with Us

We use NetApp's flagship SnapMirror technology to replicate your data in the EVault network of top-tier and SSAE16-compliant or ISO-certified data centers. These facilities feature best-in-class redundancy and performance and high availability.

\* The guarantee is set forth in the EVault Cloud Disaster Recovery Service SLA, and includes service credits and the right to terminate if the guarantee is not met.

## Lower Your Total Cost of Ownership—Let EVault Do the Heavy Lifting

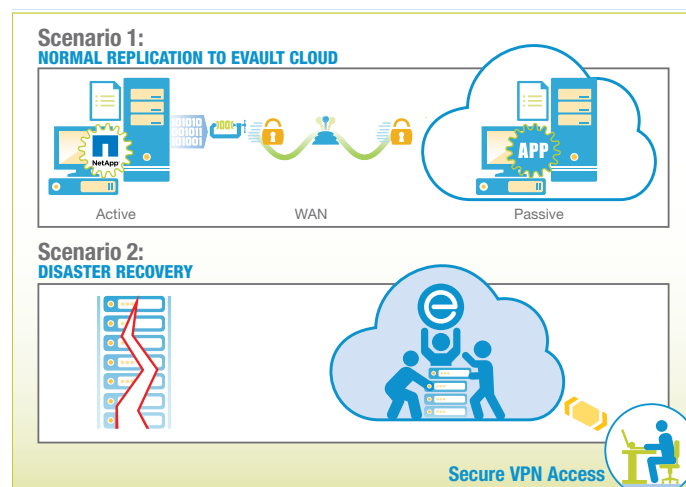
The 1-hour and 24-hour SLA options are compatible with your current backup and NetApp® solutions. So you eliminate the large, upfront capital expenses and ramp-up costs required to build and run your own DR site, and you protect your existing investment in backup technology.

When you adopt the cloud for continuity of your IT operations, you also benefit from lower operating costs achieved through multi-tenancy and shared and virtualized resources. These resources are nearly limitless, always on, and ready to scale when you need them most. The bottom line: you get lower TCO plus guaranteed continuity of your critical systems.

## Rely on the Experienced EVault Team of Specialists—Always by Your Side

The EVault team of experts takes care of DR planning, testing, and documentation and, in the event of a disaster or planned outage, manages the entire process to minimize or eliminate disruptions to your business. We'll test the service with you before it's activated, helping enable accurate and effective post disaster execution. After testing, you'll receive a Disaster Declaration Card as well as a fully documented DR plan tailored to your specific environment, which will help you pass compliance audits.

If an outage of any kind occurs, call our 24/7/365 disaster declaration hotline. You will have remote access to your key systems in a secure, virtual environment within your chosen recovery-time SLA (1 hour or 24 hours)—guaranteed.



## About NetApp

NetApp creates innovative storage and data management solutions that deliver outstanding cost efficiency and accelerate performance breakthroughs. The world's leading companies rely on NetApp solutions to achieve better economics, speed, and scale of business. Discover the NetApp passion for helping companies around the world at [www.netapp.com](http://www.netapp.com).

[www.seagate.com](http://www.seagate.com)

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### At A Glance

#### Protected NetApp Platforms

- NetApp Data ONTAP-based systems in both cluster and 7-mode

#### Supported Recovery Platforms

- Windows®
- VMware®
- IBM AIX

#### Comprehensive Package

- Includes NetApp Cloud Storage, Cloud Compute, Secure Network Protocols, SSL VPN and IP Sec Tunnel

#### Cloud Infrastructure

- Remote, top-tier data centers serving as an extension to your production environment (a hot cloud)

#### DR Tests

- One (1) complete DR test

## Take the Next Step

To learn more about EVault cloud storage services, call us at 1.877.901.DATA (3282), email us [concierge@evault.com](mailto:concierge@evault.com), or visit us at [www.evault.com](http://www.evault.com).