

# EVault Cloud Disaster Recovery Service—1-Hour SLA Option

## Data Sheet

### Key Benefits

- Guaranteed availability of your critical systems within 60 minutes of an outage, no matter what
- Secure, unlimited cloud access via VPN connectivity
- Lower total cost of ownership
- Zero downtime for planned outages (proactive failover)
- Fully managed process—planning, testing, documentation, management, and systems uptime handled by EVault experts

### Access your mission-critical systems within 60 minutes of an outage—guaranteed.

If even a single hour of unplanned or planned downtime is too costly for your organization—but you don't want to build a duplicate site to ensure continuity of your IT operations, or rip and replace your current backup solution—you need EVault® Cloud Disaster Recovery Service with the 1-hour SLA (service-level agreement), from Seagate®. Our complete, cloud-based continuity service, managed by EVault experts, enables you to keep your existing backup technology, avoid large, upfront capital investments—and stop worrying about downtime. You get a cost-effective guarantee\* that we will keep your business running.

### Ensure Your Business Will Be Back Up and Running Fast—No Matter What.

EVault Cloud Disaster Recovery Service with the 1-hour SLA option replicates your critical systems from your data center to the ironclad EVault cloud in real time as virtual machines (VMs). The VMs are always on, receiving replicated data over the wire. All you need is an Internet connection to gain secure access, via a remote SSL VPN, to your data and applications in our cloud. And you can continue to access your critical systems and data until your physical site is operational again.

In addition to ensuring your critical systems are available within minutes of any unplanned disruption, the service's real-time replication gives you proactive failover capabilities for continuous uptime during planned outages. You just switch your systems to the EVault cloud and quickly establish secure, remote access at no additional cost—whenever you choose. Your key systems stay available during planned maintenance, upgrades, and outages.

#### Your Data Is Safe with Us

End-to-end encryption helps ensure your data remains private, satisfying regulatory-compliance requirements. Plus, your data is replicated in the EVault network of top-tier and SSAE16-compliant or ISO-certified data centers. These facilities feature a virtualization platform for best-in-class redundancy and performance, high availability, and superior storage efficiency.

\*The guarantee is set forth in the EVault Cloud Recovery Services SLA, and includes service credits and the right to terminate if the guarantee is not met.

## Lower Your Total Cost of Ownership—Let EVault Do the Heavy Lifting

The 1-hour SLA option is compatible with your current backup solution. So you eliminate the large, upfront capital expenses and ramp-up costs required to build and run your own DR site, and you protect your existing investment in backup technology.

When you adopt the cloud to ensure continuity of your IT operations, you also benefit from lower operating costs achieved through multitenancy, and shared and virtualized resources. These resources are nearly limitless, always on, and ready to scale when you need them most. Bottom line: you get lower TCO plus guaranteed continuity of your critical systems.

## Rely on the Experienced EVault Team of Specialists—Always by Your Side

The EVault team of experts takes care of DR planning, testing, and documentation and, in the event of a disaster or planned outage, we will manage the entire process to minimize or eliminate disruptions to your business. We'll test the service with you before it's activated, helping ensure accurate and effective post-disaster execution. After testing, you'll receive a Disaster Declaration Card as well as a fully documented DR plan tailored to your specific environment, which will help you pass compliance audits.

If an outage of any kind occurs, call our 24x7x365 disaster declaration hotline. You will have remote access to your key systems in a secure, virtual environment in 60 minutes or less. Guaranteed.

## At A Glance

### Protected Platforms

- Windows® Server 2003, 2008, and 2012; Microsoft® Exchange, SQL Server, File Server, and SharePoint; Blackberry Server; and others

### Comprehensive Package

- Includes Hosted Active Directory VM, storage, secure network protocols, SSL VPN and IPSec Tunnel

### Cloud Infrastructure

- Remote, top-tier data centers serving as an extension to your production environment (a hot cloud)

### DR Tests

- One (1) complete DR test

## Take the Next Step

To learn more about EVault cloud services from Seagate, call us at 1.877.901.DATA (3282), email us at [concierge@evault.com](mailto:concierge@evault.com), or visit us at [www.evault.com](http://www.evault.com).

## HOW IT WORKS

### Scenario 1: NORMAL REPLICATION TO EVAULT CLOUD



### Scenario 2: DISASTER RECOVERY



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