IT SERVICES STAFF AUGMENTATION

There's no reason to face complex IT projects alone. We have a solid team of experts at your back.

Advancing Your IT Initiatives

Today's IT landscape is both wide and deep, making it a challenge to keep every needed skill set on staff around the clock. Add in the high market demand for experienced engineering talent, and many companies struggle to attract and retain the right team plus keep day-to-day operations running efficiently.

Whether it's a major IT initiative requiring specialized skills, a smaller, short-term project, temporarily filling a resource vacancy or managing applications and systems through workload spikes, our experts can deliver what you need when and where you need it. And our IT professionals can help fill gaps while bringing deep expertise across a critical range of infrastructure, cloud, and cybersecurity solutions to help you move forward with confidence.

MicroAge can help you define project scope for large or small initiatives to assess your unique staffing needs through any type of IT engagement, and then augment your team's expertise with the right resources for the project. Using our specialized skills, we can help you complete priority or unplanned projects without adding staff.

Staff Augmentation Services

- Source hard-to-find IT skills and expertise
- Secure resources for large-scale initiatives
- Fill temporary gaps for specific team vacancies
- Increase capacity and productivity
- Get fast access to skilled staff anytime

Benefits of Staff Augmentation

- K ≥ Expand IT capabilities. Stay in lock-step with today's dynamic, ever-evolving IT environment and expand capabilities without increasing full-time staff.
 - **Reduce costs without sacrificing quality.** Get fast access to experienced professionals ready to hit the ground running and advance your objectives.

Increase productivity. Add expertise and a fresh, objective viewpoint to spark innovative ideas, boost productivity and inspire new thinking in IT service delivery.



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"cStor [a MicroAge company] is a true partner focused on quality with a 'no excuses' approach. They help us through all types of IT initiatives with very talented engineers willing to help us any time of the day or night so we can keep systems running more efficiently around the clock. They've also been instrumental in helping us consolidate vendors, equipment and systems to optimize our entire IT function."

--Wade Harding, Corporate IT Manager, Total Transit

Secure skilled talent from a team with deep roots in IT

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Staff Augmentation Areas of Expertise

ASSESSMENTS/AUDITS	VIRTUAL MACHINE ALIGNMENT
Our experts help conduct project assessments and	Optimize your virtualized environment by making sure
audits to determine project scope and specific	machines and resources are well-aligned to your
resource needs.	existing infrastructure.
BACKUP REMEDIATION	HARDWARE/SOFTWARE UPGRADES
Ensure data, systems and applications are properly	Minimize business disruption and impact with smart
prepared to handle your next IT projects from	planning and expert execution of hardware and
beginning to end.	software upgrades.

Flexible delivery service engagement options

Onsite. For teams that need face time, our experts set up onsite throughout the duration of the engagement to help monitor, maintain and optimize system performance so your team can focus on more mission-critical activities and being responsive to everyday operations.

Remote Only. Today's advanced technology means teams can meet online and systems can be monitored remotely so all of your IT initiatives can be managed seamlessly with minimal business disruption and drain on internal resources.

Hybrid. Some engagements call for both onsite and remote support to blend the perfect mix of face time and internal staff knowledge with resources needed throughout the duration of the engagement.

Fixed Schedule. At times, your team may only need a fixed schedule with support for day-to-day service management tasks so they can redirect their time and attention to more strategic initiatives.

About Us

We help organizations strategize, design and implement cybersecurity, digital transformation and modern infrastructure solutions, and services that address the evolving needs of today's enterprise.

Let's Get Started

Learn more about how we can help augment your IT team's productivity and depth with expert resources ready to hit the ground running on your next initiative.



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