

# MANAGEWISE™

## PROACTIVE SERVICES



## What is ManageWise?

ManageWise provides support for routine maintenance to help prevent unplanned downtime, optimize system performance, support business needs and free up time to work on key business objectives. It is part of a new breed of IT service, born out of the same economic necessity and technological capacity as on-demand consumer services. It helps relieve tension between IT and the business by striking a healthy balance of stability and agility, providing the resources to keep existing infrastructure strong while enabling business growth.

### A New Breed of IT Service Designed for the Realities of the Modern Economy



Storage



Uptime



Compute



Backup



Documentation



Networking



Security



Virtualization

## HOW MANAGEWISE CAN WORK FOR YOU

1

### Benefit from Advanced Technology

We maintain and optimize your environment proactively to minimize potential risk.

2

### Gain Expertise and Qualified Support

We augment and support your staff across a range of emerging technologies to allow you to focus on business objectives.

3

### Increase Efficiency and Competitiveness

We provide you access to our experts who understand your environment, will provide recommendations, and help streamline your operations to become more competitive.

4

### Control IT Costs

We reduce your fixed IT costs so you can maintain control of your budget based on the unique needs of your business.

5

### Stay Focused on Core Business

We engage and meet your customized business needs so you can stay focused on delivering innovation.

“

*For most companies, business strategy has become synonymous with IT strategy, and vice versa. IT is no longer a cost center, but rather a partner in driving efficiency, retaining customers, increasing engagement, and implementing new revenue streams. ManageWise enables you to put that partnership into practice.*

-Larry Gentry  
Executive Vice President  
cStor - A MicroAge Company

”